

# People & Places to Support your Chem Learning

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## Professors and GTAs

Your professors and GTAs are excited to help you succeed. When you don't understand material or don't know what to do next, or both, talk with your instructor. Sharing your process and challenges indicates to your instructor that you're interested and involved! No question is too small, and it's never too soon to ask. Ask questions during class. Check to see if there's time to ask a short question before or after class. And *visit office hours* (or if you can't make those, email and ask about other times to meet). Canvas and your course syllabus list instructor contact information, office location and office hours.

*Pro-tip:* Review your class notes and work on problems as soon as possible after class. Time with your instructors is more beneficial if you come as prepared as possible with questions you have or the places you're stuck or areas that have you confused.

## Peers, Classmates, Other Students

Introduce yourself to a few classmates so you can work together to learn chemistry. *Option A:* Meet weekly for an hour or more to talk through concepts, work on problems and quiz each other. *Option B:* Work together before each exam: review concepts, do practice problems, even compose practice exams to work through. Best idea? Both options A and B.

*Pro-tip:* You take the lead! Ask classmates to form a group, exchange contact information, and then you take the initiative to arrange the meeting times. People like study groups, but no one likes to set them up. Make it happen!

## The Mole Hole

The Mole Hole is located on the 3<sup>rd</sup> floor in the Valley Library, and is the general chemistry tutoring room staffed by general chemistry TAs and peer tutors who can help you work through the problems you don't understand. The space is filled with lots of tables, chairs and whiteboards, so you can gather with your peers to work on your chemistry problems, or you can go on your own and meet others who are working on chemistry, too. It usually opens week 2 of the term, and remains open through final exams (but isn't open during the summer term). This is a space for you to clarify questions you have and to help others to answer questions when you understand the material.

*Pro-tip:* Work on your problems ahead of time, and go with the work you've already tried. Explain to the tutor the steps that you've taken, and/or where you got stuck. This way you can show what you've already done, and the tutor can see your work and help you identify where to make adjustments and offer ideas around how to move forward.

## Academic Coaching @ the Academic Success Center (ASC)

Academic Coaches are trained to help you improve your academic performance. Sign up for a 50 minute 1:1 conversation with a coach and they'll work with you on how you're currently approach your math course (or any course) and how you might be able to fine tune some of those study strategies. Feel like you're not studying efficiently? Feel like you know the material but can't perform well on the tests? Coaches can help! Set up free appointments online at [bitly.com/getcoachedOSU](http://bitly.com/getcoachedOSU) or come to the ASC main office (125 Waldo).

## Other Programs & Support:

- Technology questions:* Information Services Service Desk (Milne 201, online, & at 541-737-8787)
- The Learning Corner* – Resource website with study strategies, videos, and worksheets: [success.oregonstate.edu/learning](http://success.oregonstate.edu/learning)
- ASC Drop in Consultations* (Waldo 125) – Information on campus resources and how to use them
- Your Academic Advisor* – Course planning, campus resources, S/U/W options, and so much more

